



PKon RxNet Technical

PKon Rx is a full featured Pharmacy Management system, capable of efficient operation from small to large community pharmacies.

System

- Full function from all stations, all tasks
- Multi-user/multi-tasking system from 1 to 25 users
- Complete sharing of all resources like printers, modems, Internet
- SRS-supplied software and hardware maintenance, so you have only one number to call for assistance, and remedy!
- Unix based, so you don't need a mouse to operate the system, nor is your system susceptible to common computer virus' as most virus' attack Microsoft Windows products
- Internet capable, eClaims, Browser, Firewall
- System capacity before purging, over two million prescriptions

User Interface

- Undeniably one of the easiest systems to learn and master in the industry
- Fully menu driven with intuitive menus, modified help text and full word explanations

User Interface (continued)

- Pop-Up windows display available choices where helpful
- Desired information can be found by keying in partial letters or numbers; the system will display all possible choices based on that criterion. Many input fields allow searches on partial information, (such as middle groups or end groups of letters or numbers in a name or address)
- Fields can be edited, not just retyped, without need to destroy the contents of the field

System Functions

- Confidence that an Rx was entered correctly, and billed profitably, without having to 'go back and check' on script error logs
- Fast multi-tasking Rx entry allows multiple Rx's to be entered. Whether cash or insurance, same way with no special rules

System Functions (continued)

- Smart TCom telecommunicated claim processing
 - Redundant claim switching so that you won't be at the mercy of one claim's switcher; also compatible with Internet claims processing
 - Checks for appropriateness of Rx
 - Auto-redial of 'down' insurances
 - Allows temporary holding for scripts that need work, e.g. refill too soon, PA required, etc.
- No special codes, phone numbers, etc. required to remember for locating drugs, doctors, patients, etc.
- Insurance names standardized based on the insurance, not the processor, so staff doesn't have to know who processes the claim, only who the insurance is
- System data integrity checks so that 'bad' information is screened, e.g. correct dates, numbers not letters, patient birthdates
- Automatic decimal conversion so that all billing is correct while you can work in units that are common e.g. 3ml, not 2.5ml
- Look-up Drug lists are tailored for your store; scrolling through pages of drugs just to select one is not required
- Remote access during the day by SRS tech support leads to quick answers to your questions
- On-line Drug ordering with wholesalers
 - Inventory control
 - Order confirmation with downloading of drug acquisition cost and received quantity
 - Wholesalers include AmerisourceBergen, Cardinal, Harvard, Prescription Supply, McKesson
- Rx tracking
 - Tracks each refill individually - the complete information is permanently recorded for original prescription and for each refill, not just the most recent refill
 - Don't have to delete fills to change information or rebill
 - Each refill has its own comment, permanently recorded.
 - Separate fields available for original prescription date and for filling date (of original prescription and refills)
 - Rx message allows computer operator to tell drug counter how many scripts to expect.
 - Rx scanning of drug for quick & accurate drug selection
 - Rx QuickCheck to assure drug dispensed matches drug selected by computer
- Labeling
 - One page laser labels, that are easy to read and complete
 - Rx label notification of status for robotic filling of scripts
 - Pharmacist Alert line with information like profit, current inventory count, last refill date, etc.
 - Automatic printing of common drug precautions and of user entered drug precautions
 - File copy label contains all script information to create a permanent, complete hardcopy
 - Bar code imprints for cost and Rx numbers for quick scanning
 - Bar code support for POS integration
 - Laser labels contain 100% of script information on file copy label, including SIG
 - Laser labels highlight C2's and other special conditions for easy identification
- Profile
 - Discontinued prescriptions do not appear on active profile, but are saved in a history profile
 - Prescriptions aged 13 months or older automatically fall off of the active profile and into a history profile
 - Profile allows tagging of multiple prescriptions for high speed handling of many Rx's
 - Refilling
 - New-from-Old (e.g. convert Rx)
 - Discontinuing
 - Editing or Viewing
 - Interaction/DUR retro-checking
 - Easy transfer of prescriptions showing and storing all information like where the script is copied to and the pharmacist's name
 - Current comment and SIG information carried over for each refill
 - "Smart" highlight of those Rx's with refills remaining
 - Easy lookup of Rx history showing all real costs, insurance info and other info
 - Easy scroll, forwards and backwards of all scripts

System Functions (continued)

- Example system warnings
 - Utilization-prescription utilization below 75% based on days supply is reported at the time of refilling
 - Drug sensitivities on patient profile
 - Established drug interactions
 - Overlap (duplication of therapy) based on therapeutic class
 - Expired insurance coverage
 - Drug dispensed recently
 - Expired prescriptions

Reporting

- Exportable reports in standard format on zip disks, floppies, email, etc.
- Work reports and logs as required by law, with separate listing for controlled substances and for narcotic substances built into the body of each report
- Accurate and informative daily billings reports
- Financial reports that augment PKon's real-time analysis for profit, usage, and efficiency
- Input tool for quick and easy updating of acquisition price for all drug purchases and inventory levels
- True real-time scanning of unprofitable Rx's
- U&C lost profit scanning to maximize profits while minimizing customer dissatisfaction

Prescription Dispensing

- Change drug dispensed during refills; system tracks each drug used
- Very flexible SIG Codes
- Traditional pharmacy abbreviations accepted as shorthand entries, pharmacy abbreviations and "SIG Code" abbreviations may be mixed in with typed text in the SIG field without need to separate elements with special symbols, (/ , * , - , etc.), and without manipulation of the field
- Oversized SIG entry field allows for easy entry of lengthy SIG's and complete storage of field information for use on refills.
- Oversized precaution entry field, and comments entry field allows for full storage of information unique to each original prescription and to each refill

Prescription Dispensing (continued)

- Use of equivalent drug products and drug brands that differ from those used for the original prescription or a previous refill is allowed for each new refill, (no renumbering or special manipulation of a prescription record is required)
- All dispensed drugs remain in system, not just the last refill
- "Drug Written For" field allows entry of drug product names for drugs not currently in the drug file, for complete and accurate prescription records
- "Flash Card" feature gives generic name, therapeutic class, and common use for each drug when that drug is chosen for a prescription, (as a training aid for new pharmacists and for technicians)
- Complete access to doctors, drugs, profile, patient, auxiliary labels etc. from within Rx screen

Insurance Handling

- 340b support
- Insurance Carriers
 - Support for all billing standards, with HIPAA compliance and NCPDP 5.1
 - Unlimited plan codes, each fully individually flexible (Dispensing fees, Brand & Generic copays, etc.)
 - Automatic Insurance Add for most on-line insurances at your fingertips; no hassling with bin numbers, telephone numbers; just pick the insurance from a list, and it is added to your system
- Allows prescription pricing based on U&C or other standard methods. Can be tailored differently for each insurance type, group type, or plan type
- The system allows multiple (unlimited) insurance coverages for each patient, including primary and secondary billing capability
- Billing capabilities
 - Complete on-line billing program, eClaims and dialup
 - Universal claim forms processed by SRS...not you
 - Tape billing for eligible insurance carriers
 - Major Medical through PKon Receivables
 - Reconciliation functions to compare actual paid amounts to amounts billed

Drug Handling

- Over 200,000 drugs pre-loaded
- Smart auto-entry of drug information. PKon places almost all the information into the system now without any phone calls or “hook ups” at the end of the day! All you do is enter the NDC number
- Automatic grouping of drugs into formulary categories automatically links generically equivalent drugs and allows the user the option to substitute any equivalent drug for the drug prescribed
- Compound drugs can be separated and priced accordingly, with locking of pricing
- Notes available for each drug and appear while dispensing
- AWP overrides allowed without affecting subsequent AWP updates

Inventory Control

- True perpetual inventory control where inventory dollars and shorts are reduced
- So effective, over 40% of all SRS customers use PKon’s perpetual inventory functions
- Inventory grouping and price grouping so that pricing is consistent across generic lines and inventory ordering accounts for partial bottles on the shelf
- Inventory order generation accounting for utilization and minimum fill limits
- Ability to send orders to multiple wholesalers
- Ability to update inventory even if order originated from a Telxon or wholesaler computer system
- Response files received same day, usually within 30 minutes so you know what you need to order from a different source, tonight
- Easy to read order generations
- Ability to customize drugs to order specific quantities or different item numbers

Patient Counseling

- Progress notes allowing the Pharmacist to attach text progress notes file to each patient’s profile
- Drug Information Leaflets linked directly to the drug, allowing printing from the Rx and drug screens
- Dosing checks (optional)
- Disease State checks

System User Security

- Complete user password management
- Customize access to programs

Instant Support Access

- Any time, any where in the system, send SRS support questions
- Include copy of current screen contents

PKon MMS -Multisite Management System

- Allow users access to their system from a remote location, using Internet
- Interstore access
- Direct IP, secure connections between pharmacy and Host or intragroup
- Simple and quick access of multiple sites including remote printing
- Maintainable without having to hire I/T professional

Data Conversion

- FREE data conversion from your existing system, including prescription history, patients, insurances and doctors
- SRS converts data in-house to make the conversion process even better
- Portable data collectors available for quick scanning of inventory so all true costs are in the system after conversion

Installation

- No hidden charges - One charge for setup & conversion
- On-site installation and training available

Electronic Signature Tablet

- Integrated eSig tablet with PKon RxNet and POS
- Full HIPAA support
- NOPP, NSC, OBRA 90, credit card and pseudoephedrine
- Scannable portable paper NOPP and OBRA 90

Counting Technology Interfaces

- ScriptPro (direct network interface), Parata, Baker Cells and others

