



Customer Opinions

“I would recommend this system to any pharmacy...”

One can determine much about a system by those who use it. PKon is used by a wide range of pharmacies, yet is efficient for all. Whether you are a large pharmacy or small, you can benefit from PKon’s ease-of-use, on-line drug ordering, or any of the other features that make your day less stressful.

“The staff at SRS is terrifically responsive to requests and changes. With my old pharmacy vendor, they wouldn’t even bother to write down requests, let alone improve the system. PKon is by far the easiest system to learn and to train with, for both pharmacists and technicians. When I’m not in the pharmacy, I still know it is running well because of the profit safety checks built into the system.”

- Mike Laeder, R.Ph.

“The conversion from QS/1 went great. The very first day we were using SRS for 100% of our scripts. At first it seemed that the SRS system was a little slower at filling scripts, but after we observed that 300 scripts/day on SRS felt like 200 scripts/day on QS/1, we realized why. With the SRS system we have no ‘back-end’ work. Once a script is filled, it is 100% done. Whereas with QS/1 we were constantly having to review the script queue to fix claims or make sure scripts weren’t lost. This is a tedious and monotonous job, that is nonexistent with SRS. Also, the learning curve on SRS only takes days, whereas QS/1 takes months. With the QS/1 system only certain staff could use the system, but with SRS, the entire staff can use the system comfortably. Our pharmacy is certainly running better with SRS.”

- Russ Boblet, R. Ph. Twin Valley Pharmacy

“SRS’ PKon is the easiest pharmacy program I’ve ever used. Their staff is supportive and up-to-date on the pharmacy law changes (label requirements) and insurance changes. I would recommend this system to any pharmacy wanting the entire staff to be able to use the system to get scripts done FAST.”

- Karol Heidbreder, R.Ph.



“...my profits are significantly higher with SRS.”

“SRS’s service is the best. Whenever I have a problem, they are right there to fix it. They are located right here in Michigan, so my support is tailored for my needs, not some other state’s needs. I’m not a heavy computer user, but the SRS System I can use without any problem. For example, they automatically update all the insurance details, like BIN and control numbers. So when new insurances arrive, all I have to do is choose an option to add that insurance to my pharmacy. It’s that easy. When many insurances changed the first of this year, I had no trouble keeping up with all the changes.”

- Kevin White, R.Ph.

“I like the support. Problems are taken care of immediately and I like knowing the people I talk to. I could go on, but the bottom line is they make my pharmacy run better”

- Hershel Cohen, R.Ph

“I’ve worked with many systems over the years through my pharmacist relief business, and the SRS system is the first system that I’ve used in which the computer system wasn’t the bottleneck. It is also the easiest and quickest system to learn.”

- Jon Monroe, R.Ph.

“The SRS system really cost me nothing, and it is because of SRS’s excellent perpetual inventory system. One store dropped \$80,000 in inventory after just 2 months, from 240,000 to 160,000. Another dropped from 190,000 to 120,000. This is money back in my pocket, and my pharmacies operate better too. Compared to previous year’s margins, my profits are significantly higher with SRS.”

- Dan Simon, R.Ph.

“The on-line ordering and inventory control is great. I can order from multiple wholesalers, all electronically. My techs who have worked on numerous systems say PKon is the easiest to pick up of all the systems they’ve used. I am satisfied with the functions of PKon compared to other systems that I have used, and the customer support is great, even when I call after hours.”

- Tim Shaw, R.Ph.

“PKon has relieved my daily concern about ordering drugs and having the correct drugs the next day. Since using PKon’s on-line ordering features, we have hardly had any shorts. Overall, our inventory process has been smoother than ever, and with fewer dollars in inventory, too. Also, all true drug acquisition costs are updated, which allows me to easily validate true profit on every script.”

- Larry Curtis, R.Ph.

“PKon is good, but what really makes the difference is the quality of support I get from SRS. Whether I have a problem, or want to offer a suggestion to make PKon work better, SRS is there, timely. With the useful multiple screens and the easy process of filling scripts, my techs can operate the system well and quickly.”

- Michael Mertin, R.Ph.

“When we converted our pharmacies to the SRS system, we always had to make negative adjustments due to the previous system’s inability to track true dollars. However, with the SRS system we are able to track true dollars, not just estimated nor AWP’s, which is critical for a well-running pharmacy.”

- Roberta Armstrong, R.Ph.



"..the easiest to use, and the fastest too!"

"I've used many systems during the years working as a Certified Pharmacy Technician, and the SRS PKon System is the easiest to use, and the fastest, too. Systems like QS/1 are hard to master, whereas the SRS PKon System can be functionally and effectively learned in minimal time. The SRS PKon System is logical, too, so you can figure it out as you work, without having to memorize a lot of special codes."

- Tina McVoy, CPh.T.

"The upgrade to SRS's PKon from NDC was quite smooth, and included virtually all of the NDC data, including Rx history. So the first day with SRS I had all my patients, insurances, doctors, and past Rx fill data. SRS' technical support was always available, and quick to respond, too. The system has melded well into my pharmacy, as now 150 scripts per day feels like 100 scripts per day on the NDC."

- Bill Green, R.Ph.

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